



QP CODE: 22100605	Reg No	:	
	Name	:	

B.COM DEGREE (CBCS)REGULAR / REAPPEARANCE EXAMINATIONS, APRIL 2022

Third Semester

COMPLEMENTARY COURSE - CO3CMT05 - BUSINESS ETHICS AND CORPORATE SOCIAL RESPONSIBILITY

Common to B.Com Model III Computer Applications, B.Com Model III Office Management & Secretarial Practice, B.Com Model III Taxation, B.Com Model III Travel & Tourism

2017 Admission Onwards

392A3992

Time: 3 Hours Max. Marks: 80

core

Part A

Answer any **ten** questions.

Each question carries **2** marks.

- 1. What is ethics?
- 2. Explain Teleological approach.
- 3. What are the qualities of a good decision?
- 4. What do you mean by moral development?
- 5. What are the various laws followed by a business?
- 6. Is there any relationship between corporate governance and goodwill of the business.
- 7. Why Code of ethics is important?
- 8. Mention any 3 principles of Corporate Governance?
- 9. What is Accounting ethics?
- 10. What do you mean by HRM in organisation?
- 11. What are the responsibilities of business towards customers?
- 12. What is Concentric circle model?



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 $(10 \times 2 = 20)$

Part B

Answer any **six** questions.

Each question carries 5 marks.

- 13. What are the different external factors affecting business ethics?
- 14. Explain the significance of ethics in business.
- 15. Explain the basic consumer rights.
- 16. Explain the PLUS ethical decision making model.
- 17. Explain the advantages of corporate governance.
- 18. Explain the unethical practices occurred in Indian business.
- 19. How can ethics be maintained in sales?
- 20. Explain the elements of social responsibility of business.
- 21. Explain the arguments against CSR.

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the types of business ethics.
- 23. Who is a consumer? What are their rights, duties and responsibilities?
- 24. Explain in detail the various forms of market structure.
- 25. "Social responsibility is an additional burden to an organisation". Comment.

 $(2 \times 15 = 30)$

