



QP CODE: 22100005



22100005

Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) REGULAR / REAPPEARANCE EXAMINATIONS,  
JANUARY 2022**

**Fifth Semester**

BACHELOR OF BUSINESS ADMINISTRATION

**CORE COURSE - BA5CRT21 - ORGANISATIONAL BEHAVIOUR**

2017 Admission Onwards

44CCA157

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What do you mean by values?
2. Define Bank Wiring Room experiment.
3. What do you understand by the term " locus of control"?
4. How is perception important in understanding human behaviour?
5. Distinguish between financial and non-financial incentives.
6. What are values?
7. What are formal groups?
8. Why all managers have to be leaders?
9. What is politics?
10. What is organisation structure?
11. What are the basic assumptions underlying organisational development?
12. Define authoritarian cultures.

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. How can the managers influence the behaviour of employees?





14. What is organisational behaviour? What are the contributing disciplines to OB?
  15. What types of reinforcement could be employed by the managers to make the employees learn new behaviour ?
  16. Why are values important to the study of OB?
  17. Explain the concept of organisational conflict.
  18. Define power. What are the characteristics of power?
  19. What do you understand by organisational design? Discuss a few organisational designs.
  20. How can a sound organisational climate be developed?
  21. What is called planned organisational change? Give reasons for organisational change.
- (6×5=30)

**Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Define organisational behaviour. Briefly explain the scope of OB.
  23. What is personality? Explain various factors that play an important role in determining the personality of a person.
  24. Define group formation. Explain in detail various theories of group formation.
  25. What are the most important managerial challenges in the current scenario?
- (2×15=30)

