QP CODE: 21102873

**B.Com DEGREE (CBCS) EXAMINATIONS, OCTOBER 2021** 

## **Fourth Semester**

# **Complementary Course - CO4CMT06 - LOGISTICS AND SUPPLY CHAIN** MANAGEMENT

(Common for B.Com Model III Computer Applications, B.Com Model III Office Management & Secretarial Practice, B.Com Model III Taxation, B.Com Model III Travel & Tourism)

2019 Admission only

ED97F223

Time: 3 Hours

Max. Marks: 80

### Part A

Answer any ten questions. Each question carries 2 marks.

- 1. Name major modes of transportation.
- 2. What is Outbound Logistics?
- 3. Name various pre transaction elements of customer service.
- 4. Define forecast.
- 5. What do you mean by stores?
- 6. What are public warehouses?
- 7. What is global supply chain management?
- What is the cyclic view of supply chain process? 8.
- List out the benefits of supply chain. 9.
- 10. What is operational supply chain management?
- 11. Explain E-Logistics.
- 12. Define reverse logistics.

 $(10 \times 2 = 20)$ 

### Part B

Answer any six questions. Each question carries 5 marks.

13. What do you mean by Warehousing and what is warehouse management?

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- 14. Differentiate finished goods from semi finished goods.
- 15. Why do we need supply chain management?
- 16. What are the different roles played by a manager in supply chain?
- 17. Explain the cross functional drivers in supply chain performance.
- 18. Draw a framework for structuring drivers and explain it in detail.
- 19. Describe the elements of LIS Flow.
- 20. Examine the importance of eLRM.
- 21. Examine the importance of green logistics.

(6×5=30)

#### Part C

Answer any **two** questions. Each question carries **15** marks.

- 22. Explain the various functions of physical distribution.
- 23. What is transportation? Explain various modes of transportation.
- 24. Explain in detail the various components of supply chain management.
- 25. Explain the driving forces of global logistics.

(2×15=30)