QP CODE: 21101554

BBA DEGREE (CBCS) SPECIAL SUPPLEMENTARY EXAMINATION, JULY 2021

Fifth Semester

BACHELOR OF BUSINESS ADMINISTRATION

CORE COURSE - BA5CRT21 - ORGANISATIONAL BEHAVIOUR

2018 Admission Only

8B000753

Time: 3 Hours

Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Define the role of religion in bio-graphical characteristics.

2. Discuss experiments in interviewing workers.

3. Define problem solving style of personality.

4. How does behaviour modification work?

5. What is motivation?

6. What are values?

7. Define informal groups.

8. Who is a leader?

9. Define power.

10. What is the effect of communication system on climate?

11. Define organisational change.

12. What is external environment?

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. How can the managers influence the behaviour of employees?

14. What is organisational behaviour? What are the contributing disciplines to OB?

15. How does management affect perception of people in the organisation?

16. Explain Porter and Lawler model of motivation.

17. Are organisational conflicts always dyfunctional. Explain.

18. What are the qualities of a successful leadership?

19. Give elements of a sound organisation structure.

20. Explain the various steps involved in the organisational development process.

21. Describe the process of organisational change and the factors that are important for it.

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. What are individual behaviour? How environmental factors affect individual behaviour?

23. What is personality? Explain various factors that play an important role in determining the personality of a person.

24. Define group formation. Explain in detail various theories of group formation.

25. Can we change organisational climate. What suggestions would you give management for changing organisational climate?

(2×15=30)