



QP CODE: 21101558

Reg No	:	
Name	:	

# BBA DEGREE (CBCS ) SPECIAL SUPPLEMENTARY EXAMINATION, JULY 2021

#### Fifth Semester

BACHELOR OF BUSINESS ADMINISTRATION

# **CORE COURSE - BA5CRT27 - INDUSTRIAL RELATIONS**

2018 Admission Only C2A6C2AF

Time: 3 Hours Max. Marks: 80

### Part A

Answer any **ten** questions.

Each question carries **2** marks.

- 1. Write any two characteristics of industrial labour in India
- 2. Differentiate between private and public sector employment.
- 3. Write a short note on labour force in India.
- 4. What is meant by trade union?
- 5. What is meant by registration of Trade Union?
- 6. What is meant by go-slow strike?
- 7. What is meant by gherao?
- 8. Differentiate between lay off and retrenchment.
- 9. What do you mean by state labour policy?
- 10. What is tripartite negotiation?
- 11. What are the benefits of workers education?
- 12. What is industrial truce resolution?

 $(10 \times 2 = 20)$ 

# Part B

Answer any **six** questions.

Each question carries **5** marks.



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- 13. What are the measures for improving IR?
- 14. Explain the factors affecting the scope of IR.
- 15. What are the functions of employers organisation?
- 16. What are the objectives of All India Organisation of Employers?
- 17. What are the main features of industrial dispute?
- 18. What are the important causes of industrial dispute?
- 19. Discuss constitution of ILO.
- 20. What are the steps involved in the collective bargaining process?
- 21. Describe the objectives of Workers Participation in Management

 $(6 \times 5 = 30)$ 

#### Part C

Answer any **two** questions.

Each question carries 15 marks.

- 22. Bring out clearly the nature and importance of IR in the context of the present day industrial set up
- 23. Explain the major trade unions in India.
- 24. Explain the machinery for prevention and industrial disputes in India.
- 25. Discuss the different welfare schemes taken by employers in India.

 $(2 \times 15 = 30)$ 

