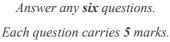
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Part B

 Reg No
 :

 Name
 :

B.Com DEGREE (CBCS) EXAMINATION, MARCH 2020

Fourth Semester

Complemetary Course - CO4CMT06 - LOGISTICS AND SUPPLY CHAIN MANAGEMENT

(Common for B.Com Model III Office Management & Secretarial Practice, B.Com Model III Taxation, B.Com Model III Computer Applications, B.Com Model III Travel & Tourism)

2017 Admission onwards

44DAFE3A

Time: 3 Hours

OP CODE: 20100893

Marks: 80

Part A

Answer any **ten** questions. Each question carries **2** marks.

- 1. What do you mean by logistics management?
- 2. Name major types of logistics ?
- 3. Name various dimensions of Customer service.
- 4. Define Inventory.
- 5. Name approaches of forecast in logistics.
- 6. What are stores management?
- 7. Who all are involved in supply chain management?
- 8. List the main objectives of supply chain.
- 9. Who all are involved in supply chain management?
- 10. Name the cross functional drivers.
- 11. Describe the functions of EDI.
- 12. List the driving forces of global logistics.

 $(10 \times 2 = 20)$





- 13. What are the essentials of a good warehouse?
- 14. What are the features of an ideal warehouse?
- 15. What are the primary activities of value chain?
- 16. What are the different roles played by a manager in supply chain?
- 17. Explain the role of human resource and information technology in supply chain management.
- 18. Explain in detail the three levels of supply chain management.
- 19. Write a note on levels of LIS.
- 20. Examine the importance of green logistics.
- 21. Differentiate between logistics and reverse logistics.

(6×5=30)

Part C

Answer any **two** questions. Each question carries **15** marks.

- 22. What is physical distribution. Explain the need and importance of physical distribution.
- 23. What are transportation? Explain the merits of transportation?
- 24. Explain in detail the various components of supply chain management.
- 25. Explain eLRM.

(2×15=30)