



QP CODE: 20000843



20000843

Reg No :

Name :

MSW DEGREE (CSS) EXAMINATION , NOVEMBER 2020

Second Semester

MSW

CORE - SW010203 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS

2019 Admission Onwards

548CE83C

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

Answer any **eight** questions.

Weight **1** each.

1. Define professional grooming ?
2. Describe presentation skills ?
3. Describe the importance of identifying one's strengths and weakness ?
4. Describe goal setting ?
5. Mention the paradigms for development communication ?
6. Describe the importance of documentation in social work practice ?
7. Mention the types of plagiarism ?
8. Mention the significance of group management in social work practice ?
9. Define group decision making ?
10. Define feedback ?

(8×1=8 weightage)

Part B (Short Essay/Problems)

Answer any **six** questions.

Weight **2** each.

11. Explain the competencies and capabilities of a professional social worker ?
12. Evaluate the importance of critical reflection and reflective practice in social work ?
13. Analyse the application of life skills for practice with clients ?





14. Describe the application of communication strategies in development projects ?
15. What are the functions of mass communication ?
16. What are analytical and creative writing skills for social work practice ?
17. Explain the difference between scientific article and essay ?
18. Explain the importance of team work in group management ?

(6×2=12 weightage)

Part C (Essay Type Questions)

Answer any **two** questions.

Weight **5** each.

19. Critically evaluate the professional capabilities framework for social in England ?
20. Explain stress management process and social work intervention to assist a person to cope effectively with stress ?
21. Explain the concept of mass communication and mass media ? Comment its use with different target groups ?
22. Explain the methods and techniques for conflict management in groups ? Describe the role of social worker ?

(2×5=10 weightage)

