



Reg. No
Name

M.Com. DEGREE (C.S.S.) EXAMINATION, NOVEMBER 2020

Second Semester

Faculty of Commerce

HR 02CO9—HUMAN RESOURCE MANAGEMENT

(2012—2018 Admissions)

Time: Three Hours Maximum Weight: 30

Section A

Answer any **five** questions. Each question carries 1 weight.

- 1. Define Morale.
- 2. What do you mean by Induction programme?
- 3. What is X theory of motivation?
- 4. What is job analysis?
- 5. Narrate the feature of a structured interview.
- 6. What is performance appraisal?
- 7. What do you mean by job enlargement?
- 8. What is Job rotation?

 $(5 \times 1 = 5)$

Section B

Answer any **five** questions. Each question carries 2 weight.

- 9. Discuss the importance of correct placement.
- 10. Explain the responsibilities of a good Human Resource Manager.
- 11. "The modern concept of HRM has developed through various stages". Comment.
- 12. "Motivation always lead to increase in output". In the light of above statement discuss the importance of motivation in an organisation.
- 13. How does recruitment differ from selection?

Turn over





20000893

- 14. Explain the difference between Human Resource Management and Human Resource Development.
- 15. Discuss the functions of a leader.
- 16. What are the steps involved in a selection procedure?

 $(5 \times 2 = 10)$

Section C

Answer any **three** questions. Each question carries 5 weight.

- 17. What is Human Resource Management? Discuss the various functions of Human Resource Management.
- 18. What is motivation? Explain the characteristics of motivation.
- 19. Define Human Resource Planning. Narrate the process of Human Resource Planning.
- 20. Discuss the process involved in Performance Appraisal.
- 21. Who is a leader? Explain the different styles of leadership.
- 22. Explain the various sources of recruitment for an organisation.

 $(3 \times 5 = 15)$

